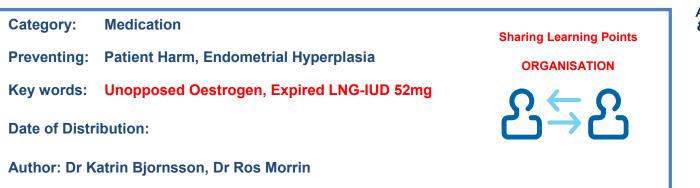
Organisational Learning Summary





What happened? The prescribing of unopposed oestrogen is considered a Primary Care

'Never Event'. Awareness of multiple instances has arisen since January 2024; the main themes are:

- 5-10 cases where LNG-IUD 52mg have been used for progestogen component of HRT when >5yrs in situ
- Not picked up at annual HRT review that LNG-IUD expired
- LNG-IUD removed at secondary care clinic and practice not informed oestrogen only HRT continued
- Estrogen patches reissued as acute prescriptions without the progestogen tablets or checking if LNG-IUD still in date
- Confusion regarding brand names Evorel prescribed rather than Evorel Sequi or Conti
- Inadequate progestogen dose for oestrogen dose
- Non compliance with progestogens due to side effects

What went well?

- Errors identified by practices and advice sought
- SPSP HRT search used by practices
- Prescribing errors rectified and further investigation arranged when indicated
- SEA carried out by some practices

What, if anything, could we improve?

- Communication when coils fitted or removed
- Accurate coding of coils in Primary care with particular note of duration if coil is being used as part of HRT
- Better utilisation of IUD and HRT EMIS templates to aid coding and recall of coils
- Add 'LNG-IUD 52mcg due changed xx/xx/xx' into pharmacy text on Oestrogen-only HRT prescription
- Education of patients and staff regarding the
- importance of progestogens for endometrial protection with HRT and of durations of use for coils.

What have we learned?

- Unopposed oestrogen prescribing is a risk within NHS Ayrshire and Arran
- Coding and recall systems vary between practices
- There is lack of awareness of available EMIS IUD and HRT templates
- There is confusion around duration of use for LNG-IUD 52mg coils for different indications. Letters from Sexual Health regarding IUD fitting/removal/changes have been updated to make indication and duration of use clearer and recommend adding EMIS codes/recall
- Regular audit of unopposed oestrogen prescribing using the SPSP HRT search is encouraged
- The importance of accurate coding of coil insertions and removals, and hysterectomy, for safe HRT prescribing

Organisational Learning Summary

Risk Grading for Distribution: Please refer to the <u>Risk Matrix</u> to assess the impact to another person, the service or the organisation if the learning was not implemented. This Risk Grade will determine the urgency of distribution and action of this Learning Summary in accordance with the table below.

Please tick the appropriate grading for urgency of distribution and action:

Risk Grade	Low	Moderate	High	Very High
Directorate Response time	35 calendar days	28 calendar days	21 calendar days	14 calendar days